

WS-03478A-08-0608

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2009      78939

Date: 5/14/2009

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:      **Barbara**

**Gilkey**

Account Name:      Barbara Gilkey

Home: (000) 000-0000

Street:      [REDACTED]

Work:

Arizona Corporation Commission

City:      Yuma

CBR:

DOCKETED

State:      AZ      Zip: 85367

is:

MAY 18 2009

Utility Company:      **Far West Water & Sewer, Inc.**

Division:      Water

Contact Name:      Roxanne Fiddes

Contact Phone: [REDACTED]

Nature of Complaint:

\*\*\*\*\* REFERRED FROM CHAIRMAN MAYES' AND COMMISSIONER STUMP'S OFFICES \*\*\*\*\*

\*\*\* WS-03478A-08-0608 \*\*\*

Customer sent the following e-mail -

From: [REDACTED]

Sent: Wednesday, May 13, 2009 8:43 AM

To: Mayes-WebEmail; Newman-Web; Pierce-Web; Kennedy-Web; Stump-Web; Legal Div - Mailbox

Subject: Far West Water and Sewer, Docket No. WS-03478A-08-0608).

5/13/2009

RE: Far West Water and Sewer, Docket No. WS-03478A-08-0608).

Among many of the contradictions in yesterday's testimony, one late in the day stands out:

The Vista del Sol payment situation as described by Capestro today is not at all accurate. Some people in the modular home community (not an RV park) were being billed for sewer, others were not. Refer to the letter sent and public comments made by Fred Forsyth.

In his testimony in April, Mr. Capestro also indicated that there were only about 14-17 (I don't remember the exact figure he stated, but it was between 14 and 17 as I recall) lots sold in The Ravines. I personally counted 32 completed homes in the Ravines (5 of them are models owned by H&S Developers), the others are owned by people who have either purchased the lots and had H&S build their homes (as required in the CC&R's) or purchased an entire package. There are also 6 lots with signs welcoming various people to The Ravines, indicating more parcels sold. That's quite a few more than Mr. Capestro stated under oath.

DOCKETED BY

[Signature]

DOCKET CONTROL

MAY 18 P 2:36

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# ARIZONA CORPORATION COMMISSION

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Another thing to remember is that the Far West shareholders, Paula Capestro and Sandra Braden, are each collecting \$72,000. per year in salary, and one of the things budgeted in the increase is an additional \$25,000. each per year in salary. Out of curiosity, is the \$72,000. salary coming from the joint water and sewer company, or are they collecting the same or similar salaries from each side of the business?

Another question is when Far West is "reimbursing" H&S Builders, how much profit is H&S adding to the actual cost for said reimbursement? It seems that Far West is the designated loss corporation since they can easily (so they thought) pass on any of their paper losses to the rate payer.

Barbara Gilkey  
[REDACTED]

Yuma, AZ 85367

now available at

[REDACTED]  
Central Point, OR 97502  
[REDACTED]

\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

Responded with the following e-mail -

Dear Ms. Gilkey,

Thank you for your recent e-mail to the Arizona Corporation Commission. It has been assigned to me for a response. I am a Consumer Analyst in the Utilities Division.

I will file your comments in the above Docket so they will be available to all the parties. The Commissioners appreciate the time you have taken to let them know your thoughts in this matter.

Deborah Reagan  
Public Utilities Consumer Analyst  
Utilities Division  
AZ Corporation Commission  
\*End of Comments\*

**Date Completed:** 5/15/2009

**Opinion No.** 2009 - 78939

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